

Product bulletin

March 2020

Cleaning Keypads - Important Notes

Like you, we are working daily to manage issues resulting from COVID-19. Our primary focus is the health and safety of our customers, their employees and their families. We would like to help you take a proactive approach to maintaining cleanliness during these unforeseen circumstances. Therefore, please find hygienic instructions for dormakaba safe lock keypads below.

- These items are not IP-rated against dust and moisture and, as such, should not be sprayed directly with any liquid cleaner / disinfectant.
- Only a lint-free cloth lightly moistened with mild soap may be used to clean the keypad (without alcoholic / aggressive ingredients).
- Please test the impact of the mild soap to the surface at "not good visible" part.
- Do NOT over-moisten the cloth such that liquid could run out or liquid could be squeezed out.
- Gently wipe the keypad in any area considered as a touchpoint paying particular attention to NOT touch any electrical connectors that may be exposed such as an audit- / programming- / batteryport or an dallas-key reader.
- Do not allow any liquids to pool or form droplets that can freely move into electrical connectors or accessing gaps in the keypad assembly.

Do NOT use the above procedure on any lock unit, because these are NOT designed to be cleaned by any moist media whatsoever.

If you have further questions, please contact your known customer service or sales contact.

Short summary

- Do NOT spray directly with any liquids
- Use a soft, lint-free cloth
- Use only mild soap for cleaning
- Test the mild soap on "not good visible" part of the keypad
- Do NOT over-moisten
- Gently wipe the keypad clean
- Do NOT touch any electrical connectors
- Do NOT allow liquids to pool or form droplets



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